



# Tours and Events 2025

## **Become a Community Programs Assistant!**

If you're passionate about Toronto's heritage, enjoy being part of public events, and love connecting with people from diverse backgrounds, this volunteer position is for you. We're looking for enthusiastic individuals who want to learn more about our city and help celebrate the stories that bring us together.

### **About Heritage Toronto**

Heritage Toronto builds a better city by bringing people together to explore Toronto's shared past and peoples' lived experiences. Through our programs, including tours, plaques, the Heritage Toronto Awards, and digital stories and exhibits, we engage the public to reflect on the past—both to make sense of our present and to inform our future.

### **What does a Community Programs Assistant do?**

Working with Heritage Toronto staff, our Community Programs Assistants (CPAs) help deliver engaging public programs throughout the city. As a volunteer, you will mainly support our walking tours and community events from May to October, occasionally assist with special events, and help with the Heritage Toronto Awards in October. We need CPAs to assist with tour and event logistics, participant safety, and creating an overall positive experience for attendees.

## **What are the benefits to being a Heritage Toronto volunteer?**

- Learn about Toronto's diverse heritage
- Early access to Heritage Toronto events
- Expand your network within the heritage and arts/cultural sector
- Meet new people and make connections in your community
- Free, exclusive t-shirt
- Certificate of hours
- Eligibility for the Volunteer Service Award, presented at the annual Heritage Toronto Awards

## **What is the time commitment?**

The minimum annual time commitment for volunteering is ten hours over the course of May to October. All CPAs must be able to commit to three hours per event.

## **Is training provided?**

All new volunteers and those who volunteered prior to 2021 are required attend an in-person Tours and Events training session at the end of April, with an online training for those who cannot attend. A casual meet-and-greet with light refreshments will follow the in-person training session and is a great chance to connect with fellow Heritage Toronto volunteers. More information will be provided.

Returning volunteers (those who assisted 2021-2024) are only required to complete the online training, but are encouraged to attend our meet-and-greet to connect with other volunteers for the 2025 season.

## **To apply, please complete and submit the [volunteer form on our website](#).**

Heritage Toronto is committed to creating an accessible and inclusive organization. We are committed to providing barrier-free and accessible volunteer and employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require accommodation through any stage of the recruitment process, please contact Roshni Nayar, Operations Coordinator at 416-338-1338 or roshni.nayar@toronto.ca and we will work with you to meet your needs.