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Cover: Dundas + Carlaw Plaque District tour, June 17, 2018. Image by Herman Custodio.



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416-338-1339 heritagetoronto.org



Message from the Executive Director and Board Chair

We note with pride that the optimism and momentum with which we entered 2018 has been realized through the many significant achievements summarized in this Annual Report. We have delivered a 40% growth in our programming, made possible due to the efforts of our donors and sponsors, an engaged City Council, and of course, our incredible volunteers. With a 15 to 1 ratio of volunteers to staff, we are a volunteer-led and a volunteer-dependent charity.

No-one better exemplifies the commitment of our many volunteers than our own Board Chair, Kate Marshall. Kate first joined our charity as a tour volunteer in 2005 and her commitment over these many years exemplifies the Heritage Toronto family—people who work to share our city's unique stories to better the communities in which we live. —Allison Bain



Allison Bain Executive Director Kate Marshall Chair, Board of Directors

As my Board term ends, I would like to reflect on the achievements of not only 2018, but also those that have occurred during my four years as Chair. Our programming has gone from strength to strength with big successes in our walking tours, historical plaques, Heritage Toronto Awards, and our many new programs such as Emerging Historians.

My time at Heritage Toronto has been a rewarding experience. I've learned to love Toronto more and appreciate the many issues that face this rapidly changing city. I have met and worked with an amazing group of people, so I know that Heritage Toronto is set to do even greater things, and be a more essential part of the city for more of my fellow citizens in the future. —Kate Marshall

Heritage Toronto



Yorkville tour, May 31, 2018. Image by Herman Custodio.

Board of Directors

Kate Marshall, *Chair* Richard Moorhouse, *Vice Chair*

Councillor Sarah Doucette Councillor Paula Fletcher Councillor Mary Fragedakis Councillor Mike Layton

John Belyea Peter Berton Fallon Butler

Liza Chalaidopoulos

Tyler Greenleaf Peggy Hornell

Andrew Himel

Peter Ignazi

Gene Jamieson

Kadi Kaljuste Louis Kan

Dr. Sean Kheraj

Donald Loucks

Lisette Mallet

Brent Pearlman

AII D .

Allan Penning

Aaron Sanderson

Linda Strachan

Karen Whaley

Heritage Toronto is a charity and agency of the City of Toronto that celebrates and commemorates the city's rich heritage and the diverse stories of its people, places, and events. Through our programs, including walking tours, historical plaques, State of Heritage Report, and online exhibits, we engage the public to reflect on the past—both to make sense of our present and to inform our future.

Committee and Award Jury Members

Tamara Anson-Cartwright
Bruce Beaton

Brad Bass

A

Ashley Benson

Miriam Borden

Derek Boles

David Carey

Alicia Cherayil

Josiah Cohen

Julia Culpeper

Tessa Devlin

Ainsley Dowel

David Eckler

Dr. Gilberto Fernandes

Dennis Findlay

Michael Friesen

Dr. Donna Gabaccia

Lance Gleich

Trevelee Goodwin

Melissa Gordon

Joshua Lax

Joan Leishman

Erin Mackie

Dr. Sean Mills

Michael Moir

Birgitte Nielsen-Worrall

Nathan Ng

Michael O'Shaughnessy

Andrea Parnell

Jo Ann Pynn

Dr. Ellen Scheinberg

Sharoni Sibony

Anjuli Solanki

Robin Roger

Cyrel Troster

Richard White

Staff

Allison Bain, Executive Director

Chris Bateman, Plaques Coordinator

Dr. Camille Bégin, Manager, Plaques and

Public Education

Emily Berg, Interpretive Planning Specialist

Sean Michael Blank, Heritage Program

Assistant

Claudia Calabro, Manager, Special Projects

Dr. Laura Carlson, Heritage Program

Assistant

Bridget Collings, Website Project

Coordinator

Lucy Di Pietro, Manager, Marketing and

Communications

Amanda LeClair, Operations Coordinator

Candice McCavitt, Manager, Community

Engagement

Ahmer Sherani, Heritage Program

Assistant

Kaitlin Wainwright, Director, Programming

Supporters

Thank you to our 2018 supporters and champions of Toronto's heritage.



\$30,000+





\$10,000+



















John and Christine Currie Foundation at Toronto Foundation

\$5,000+

Aird & Berlis LLP **Baycrest Foundation** Canadian National Exhibition **CUPE Local 416**

Etobicoke Historical Society Museums and Heritage Services, City of Toronto RCG Overlea GP Inc.

Toronto Cricket, Skating and **Curling Club Woodcliffe Landmark Properties**

\$2,500+

+VG Architects Bloor-Yorkville BIA

Bridgepoint Active Healthcare

Cadillac Fairview Cafe Diplomatico and

Restaurant Ltd

Carlyle Communities

DRFAM

Karen Effendiev FRA Architects Inc.

Interval House Eric larvis

Liberty Village BIA

Lifetime 56 Blue Jays Way Inc

Ontario Association of Architects

Alexandria Pike

St. Lawrence Neighbourhood

Association

Toronto BIA Office, City of Toronto

Wawanesa Mutual Insurance

Company

\$1,000+

262 Bessborough Drive Inc.

Buttcon Limited

Canadian Horse Racing

Hall of Fame

David and Valerie Christie

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CS&P Architects

Distillery District

EVOQ

Domenic Fuda

GBCA Architects Heather + Little

Heritage Preservation Services,

City of Toronto

Andrew Himel and

Sharon Citron Himel

HNR Properties

Peter Ignazi

International Brotherhood of

Electrical Workers, Local 353

Ireland Park Foundation

Richard Isaac

I.D. Strachan Construction

Kate Marshall

Mizrahi Developments

MOD Developments Inc

Richard Moorhouse and

lean Simonton

MTCC 1196

MTCC 731 (Market Galleria)

Greg Neinstein

Northam Realty Advisors Limited

Raw Design

Ridley Windows and Doors

Aaron Sanderson and

Kevin Keystone

Ellen Scheinberg

Semple Gooder Russell D. Smith

Tim Stewart

Adam Stork

The Atlas Corporation

Toronto City Planning

Toronto Public Library Foundation

Toronto Society of Architects

Trolleybus Urban Development

Urbanspace Property Group

Erik Vail

Scott Valens

Westbank

Woodbine Entertainment

York Heritage Management Ltd.

York University Department of

History

\$200+

Elizabeth Adams

Iill Andrew

Heather Auclair

Allison Bain

Colby Bayne

Randy Brown

Robert Brown

Fallon Butler

Liza Chalaidopoulos

Monica Christensen

Gina Clark

Claude Cormier

Nola-Susan Crewe

Jean Cuddy TI Daris

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Honor and Michael de Pencier

Sarah Doucette

Leone Earls

Audrey Fox

Edward Freeman

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Maxwell Gotlieb

Tyler and Emily Greenleaf

lanet Hall

Melanie Hare

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Karen Kaplan

Fleanor Kerfoot

Stella Kokoros and Chris Stride

Patricia and Duane Lakin-Thomas

Mhairi Lang

William and Nancy Logan and

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Donald Loucks

\$200+

Linda McQuaig Andrea Parnell Allan Penning and Ian Mitchell John and Maire Percy Brian Provini Audrey Pyee Carmelanna Ruggiero Ida Seto Lisa Singer Hume Smith Lee Sneddon John Stanley Linda Strachan Helen Thompson Larry Tomlin Trafalgar Tours of Canada Karen Whaley

Media Partners

Metroland Media Toronto Spacing Toronto Life Toronto Star

David Wilmot

Community Partners

Community Partners Arts & Letters Club Artscape Youngplace ASI - Archaeological and **Cultural Heritage Services** The Bentway British Home Children Advocacy & Research Association British Home Child Group International Cabbagetown Preservation Association Canada Lands Corporation Canadian Association of Heritage Professionals Canadian Lesbian and **Gay Archives** City of Toronto Archives City of Toronto, Parks Forestry and Recreation Department of Public Memory **Evergreen Brick Works**

Fairbank BIA

Friends of Fort York Friends of Guild Park and Gardens Friends of Kensington Market High Park Nature Centre Kensington Market Historical Society Lambton House La Société d'histoire de Toronto Leaside Matters Leslieville Historical Society Eleanor McGrath Metis Nation of Ontario Moriyama & Teshima Architects Ontario Black History Society Ontario East British Home Child Family Ontario Heritage Trust Ontario Jewish Archives OVE Brand | Design Wendy Pitblado Ports Toronto Preserved Stories

Royal Canadian Bicycle Club Ryerson University, City Building Institute Scarborough Historical Society Scarborough Archives STEPS Initiative Sunnyside Historical Society Swansea Historical Society **Taylor Hazell Architects** The Great Hall Toronto Council Fire Native Cultural Centre Toronto Historical Association Toronto's First Post Office Toronto Legacy Project University of Toronto Waterfront Toronto York University

Historical Plaques Program

TORONTO HISTORICAL BOARD PLAQUES

Our predecessor, the Toronto Historical Board, ran Toronto's municipal plaques program from 1969 until the late 1990s. Over the years, many THB plaques have become badly corroded or weathered to the point of illegibility. In 2018, Heritage Toronto received ongoing funding from the City of Toronto to start a multi-year replacement campaign. The first 11 THB replacement plaques were produced in 2018 and will begin appearing in public in 2019.

DIGITAL ACCESS TO PLAQUES

In 2018, we partnered with
Toronto-based company,
Driftscape, as the first
step in our digital
programming. Their
free app now includes
information on more than 300

Heritage Toronto plagues.

In 2018, we unveiled plaques for beloved city landmarks such as the Prince Edward (Bloor) Viaduct, which has been connecting Torontonians on both sides of the Don River for more than 100 years, and Café Diplomatico, a prominent community hub in Little Italy with one of the city's first outdoor patios.

Toronto's early sports history was also a focal point for new plaques. We celebrated the history of the Carleton Race Course in the Junction, where the first Queen's Plate was held in 1860, and the success of the Royal Canadian Bicycle Club, nine-time winners of the prestigious Dunlop Trophy. We now have more than 700 plaques throughout the city, solidifying our status as the most active plaque program in North America.

The program also recognized difficult aspects of Toronto's history. This year, we produced two plaques marking the former headquarters of the Dr. Barnardo's Home Charity. From 1869 to the 1940s, Barnardo's sent more than 30,000 British and Irish children to work in Canada as part of the child emigration movement. Many were permanently separated from their biological families and experienced abuse and isolation. We also produced a plaque about the history of Interval House, the first shelter for women and their children fleeing intimate partner violence in Canada.

Both of these projects are reminders that, although there is much to celebrate, our work also provides important examinations of painful events, conflicts, and struggles.



1. Cathy Young, Canadian singer and songwriter, poses with Le Coq D'Or Tavern plaque, July 24, 2018. Image by Ian Darragh.

2. Councillor Sarah Doucette unveils Carleton Race Course plaque, High Park, July 2018. 3. Café Diplomatico owner and family pose with Mayor John Tory, August 2018. Image by Herman Custodio. 4. Councillor Kristyn Wong-Tam unveils The Home Children plaque, September 2018. Image by Herman Custodio.

5. Councillor Paula Fletcher unveils Prince Edward Viaduct plaque, December 2018.

Dundas + Carlaw



Dundas + Carlaw plaque presentation, June 2018. Image by Herman Custodio.

In 2018, we launched Toronto's first Heritage Plaque District, highlighting the industrial heritage and everyday experiences of working people in the Dundas and Carlaw area in Leslieville. The project collected dozens of firsthand accounts from couples who met working at Wrigley, Colgate-Palmolive, or Reliable Toy, and entire families who lived in the neighbourhood.

For this project, the Historical Plaques program produced ten new plaques and a self-guided tour. 5,000 tour maps were printed and are being distributed throughout the neighbourhood, allowing residents and visitors to learn more about

the history of the area and its transformation into an arts and cultural hub.

The second phase, Heritage Toronto's first digital walking tour, will launch in spring 2019.



Dundas + Carlaw tour map (detail).







 Checking out the Dundas + Carlaw self-guided tour map.

2. Remarks at the Dundas + Carlaw plaque presentation.

All images by Herman Custodio, June 2018.

3. Tour stop at the Rolph Clark Stone building.

4. Dundas + Carlaw guided tour.

3

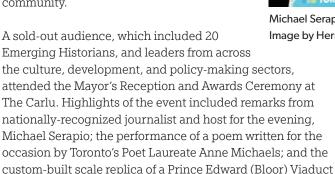


Images by Herman Custodio and Hanifa Mamujee.

Heritage Toronto Awards

The Heritage Toronto Awards celebrate outstanding contributions to Toronto's heritage. In 2018, the 44th Heritage Toronto Awards celebrated 53 nominees and seven award winners in five publically-nominated and juried categories. In addition, the Heritage Toronto Board honoured the work of the Toronto Public Library with the Special Achievement Award. Jason Lee received the Volunteer Service Award for his commitment to sharing the stories of the Korean-Canadian community.

on loan from the Carpenters' Union Local 27.



During the ceremony, guests were asked to donate to our Emerging Historians program. The outpouring of support raised enough funds to commission two young historians to develop and present walking tours in 2019, and for a paid contract to assist with the cataloguing for our new resource management system.

Heritage Toronto is deeply grateful for the outstanding support in 2018 of our colleagues in the heritage, union, development, and private sectors who ensured the success of our annual fundraiser.



Michael Serapio, Awards Ceremony host. Image by Herman Custodio.



- John Wilcox of Vitreous
 Glassworks, accepting award for
 The Keg Mansion.
- 2. Robert Kearns, Chairman and Founder, Ireland Park Foundation.
- 3. Roberto Perin accepting the Book Award.
- 4. Jeff McLeod, Director of the WE Global Learning Center, accepting for the project team.
- 5. Archivist Annie Fan (left) with Community Advisory Committee members of the Chinese Canadian Archive.



I was amazed at the range and number of nominees
—clearly an interest for heritage in this city.

—Awards Attendee

6. Jason Lee, Volunteer Service Award recipient.

7. Stephen McGrath of Massey Hall accepting the Short Publication Award.

8. Members of the Beach and East York Historical Society.

 Strachan McCarten and Sarah Doucette, board members of Toronto Public Library.

Images by Herman Custodio and Hanifa Mamujee.

2018 Heritage Toronto Award Recipients



Image by Herman Custodio.

Community Heritage

Ireland Park Foundation

Member's Choice Award

The Beach and East York Historical Society

Public History

The Chinese Canadian Archive

Historical Writing: Short Publication

Massey Hall: Shine a Light Author: Michael Barclay

Contributors: Mary Dickie and Jamie Bradburn

Publisher: Massey Hall

Historical Writing: Book

The Many Rooms of This House: Diversity in Toronto's

Places of Worship Since 1840

Author: Roberto Perin

Publisher: University of Toronto Press

William Greer Architectural **Conservation and Craftsmanship**

The Keg Mansion, 515 Jarvis Street

Building Owner: The Keg Steakhouse and Bar

Craftspeople: Vitreous Glassworks

WE Global Learning Centre, 339 Queen Street East

Building owner: Jeff McLeod, Director of WE GLC Architectural firm: Philip Goldsmith Heritage Architect,

Kohn Partnership Architects Inc.

Craftspeople: TriAxis Construction Ltd

Tours Program

In 2018, we travelled with 25 community organizations,113 volunteers, and 3,138 participants through parks, to well-known landmarks, and to the many neighbourhoods that make up our city.

Refreshing the program was a priority this year. For the first time, we were able to offer paid contracts to develop seven new tours, five of which were developed by Emerging Historians. In 2018, we also delivered two bus tours on modern architecture serving a demographic with mobility issues. We introduced the first dog-walking tour

(Animals in Urban Toronto) and, for select tours, created digital packages that participants could use on tours or enjoy at home.

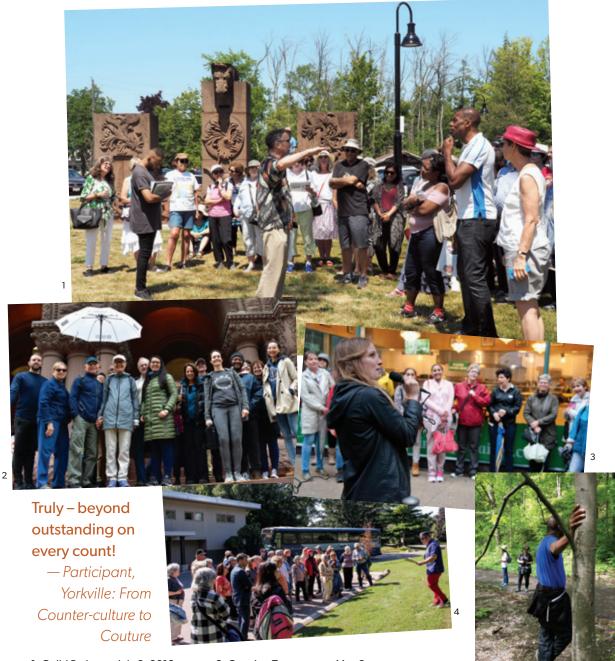
For the third year in a row, participants set a record for the most donations raised by the Tours program. The highest-rated tour of the season was Liberty Reclaimed: History of the Village, a tour developed and led by Emerging Historians. The highest-attended tours were Guild Park: Where Art Meets Nature and Pride Walk: LGBTQ+ Heritage in the Village. The tour that garnered the most public donations was also one of our Emerging Historian tours, Greenery & Gravestones in Mount Pleasant Cemetery.

Private tours extended the reach and diversified the organization's financial support. In 2018, private tour participation rose by 71%, and revenue increased by 63%. In addition to conferences and corporate groups, we are seeing an increase in the number of schools on private tours.

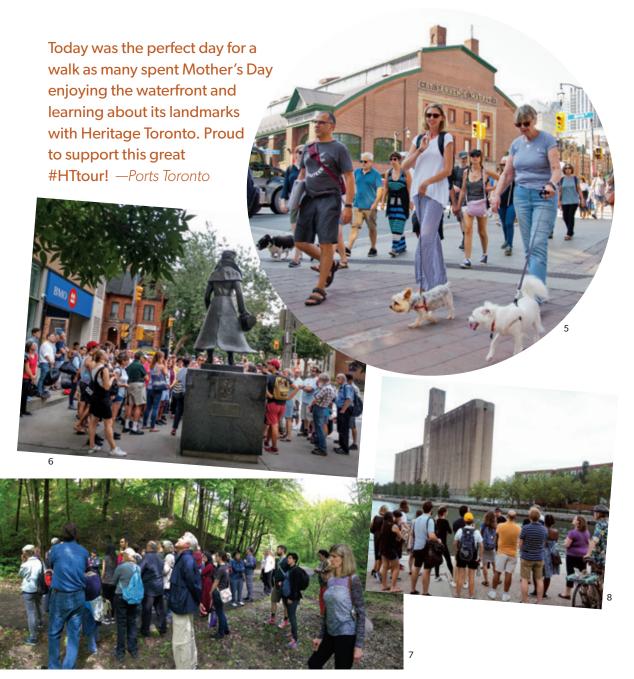


Animals in Urban Toronto tour, September 15, 2018. Image by Herman Custodio.

This was the best of all the tours I have taken offered by Heritage
Toronto and other groups. —Participant,
Creating Toronto:
The Story of a City



- 1. Guild Park tour, July 8, 2018. Image by Hanifa Mamujee.
- 2. Architecture of a Neighbourhood tour, October 6, 2018. Image by Agnes Manivit.
- 3. Creating Toronto tour, May 3,2018. Image by Herman Custodio.
- 4. Modern TO bus tour, September 23, 2018. Image by Emily Macrae.



5. Animals in Urban Toronto tour, September 15, 2018. Image by Herman Custodio.

6. Pride Walk tour, August 2, 2018.

7. Wild Toronto tour, May 20, 2018. Image by Kate Marshall.

8. A Shore Thing tour, August 16, 2018. Image by Hanifa Mamujee.

Education and Engagement

I've always thought that history is at its best when it helps us to understand the present. We need young people, now more than ever, to understand the world around them and to find their place in the history of tomorrow.

The Emerging Historians program with TD Bank gave me the platform, tools, and confidence to explore the history that helps me better understand the story of today, and my place in it.

> —Shannon Hamilton Creating Toronto: Story of a City tour

EMERGING HISTORIANS

Toronto's youth need opportunities to build professional networks, develop skills sought after by employers, and gain meaningful work experience. The Emerging Historians initiative supports and empowers the next generation of city-builders and heritage champions.

In 2018, Heritage Toronto launched an annual Emerging Historians program and supported 28 Emerging Historians through internships, access to key sector and networking events, and paid contracts. These youth developed walking tours, wrote for publications, assisted with the running of over 80 events, and played a central part in developing Heritage Toronto's new digital programming.



Emerging Historians pose with Bloor Viaduct model at Heritage Toronto Awards, October 29, 2018. Image by Herman Custodio.

DOORS OPEN

In May, as part of Doors Open Toronto, we reprised our highly popular tour of the 54th floor of TD Centre. This floor is home to some of Canada's best preserved 1960s corporate interiors, featuring exquisite architectural details, and treasures from TD Bank Group's art collection. The curated tours reached capacity on both days of the festival with 1.450 attendees.

heritagetoronto.org

In spring 2019, we will launch a new website for Heritage Toronto. Staff have been working with our partners at OVE Brand | Design to create an accessible and engaging website that allows Torontonians and tourists to

explore Toronto's diverse heritage and connect with local communities.



Admiring the art collection, TD Bank Tower, May 26, 2018. Image by Ian Darragh.

The new website will act as the foundation for future growth in our digital programming.

SOUNDS LIKE TORONTO

In 2018, we laid the groundwork for Heritage Toronto's largest-ever digital project. Sounds Like Toronto, an online exhibit, will engage youth with stories that connect contemporary music to the past 65 years of Toronto's music history. This past year, we developed an interpretative plan, and consulted with music and history students at Leaside High School and Humberside Collegiate Institute.

In 2019, we will conduct interviews, digitize artefacts and images, and develop curriculum-based educational resources for use in classrooms.

State of Heritage Report

In a city as diverse as Toronto, it's imperative to work in more inclusive ways that allow for diverse leadership and participation in heritage to emerge and thrive.... Representation is not enough. Participatory approaches, genuine partnership, and acknowledging the entrenched power

dynamics at play are

needed in order to make

lasting and meaningful

change in the sector.

-Participant, Consultation



Discussions at the public forum, The Great Hall, July 31, 2018. Image by Hanifa Mamujee.

In 2019, Heritage Toronto will release its State of Heritage Report. The Report is the culmination of eight months of research and city-wide consultations, which included an extensive public survey. Through conversations with long-time volunteers, new Stakeholder professionals, students, heritage advocates, and 58 different

community organizations, we uncovered important issues and identified recommendations which are addressed to all Torontonians, and will be reviewed by City Council.

Changing the Narrative



Private tour, St. Michaels Cathedral, February 28, 2018.

Get Involved

DONORS

Building community is at the heart of Heritage Toronto. So it is fitting that our growing community of donors is making it possible to increase the impact of our programs. Projects that we launched in 2018 – from the State of Heritage Report, to new walking tours, to a revitalized website – have only been possible because of our donors. Most recently, our donors have made substantial commitments to our Emerging Historians program. From one-time donations to monthly gifts, there are a number of ways you can add your voice to the chorus of people who believe that all of Toronto's stories should be told, and its heritage should be protected and celebrated.

I value our heritage. Being a member allows me to be kept up-to-date on issues and I get perks like the members-only tours. I also like to visit Toronto heritage sites as part of my membership.

—Current Member

MEMBERS

In 2018, the membership program had its most successful year. The recent growth in the program demonstrates how invested Torontonians are in their city's heritage. We thank our members for their support of our work, and we will continue our efforts to build this community with them, offering unique experiences to share together.

This past year our members enjoyed private, behind-the-scenes tours of Massey Hall, the TD Archives and Art Collection, and Black Creek Pioneer Village. We worked with TARO PR to provide free movie passes to acclaimed films like Indian Horse and The Death of Stalin. As a small gesture of thanks for our members' support, we partnered with the Toronto International Festival of Authors to offer free tickets to an event featuring new books on Canada's involvement in the World Wars. We closed the year with our friends at Opera Atelier and a ticket offer to their exceptional and rare French Baroque performances.



Members on Black Creek Pioneer Village Tour, February 3, 2018.



Volunteers on the Animals in Urban Toronto Tour, September 15, 2018. Image by Herman Custodio.

VOLUNTEERS

Our volunteers outnumber staff by 15 to 1, making us a volunteer-led and a volunteer-dependent organization. Comprised of students and interns, accomplished professionals in many fields, and retirees looking to keep active and engaged, Heritage Toronto volunteers ensure our public programs are not only possible, but that they are also relevant to our local communities.

We thank all our volunteers, recognizing their immense contribution to the success of our charity.

Recognition for Hours of Service (>30 hrs)

Francesca Bouaoun **Amy Montgomery** Herman Custodio Birgitte Nielsen-Worrall Leone Earls Diane Reid Gilberto Fernandez **Emma Rossiter Edward Formosa** Ellen Scheinberg Valerie Hatten Lee Sneddon Erin Mackie William Sturm Morgan Marchuk Jessica Young

I want to leave a lasting impact on the world around me. It makes me feel proud that by volunteering I can pay tribute to my parents, my family, and the community.

—Jason Lee, Welcome to Koreatown tour leader, 2018 Volunteer Service

By the **Numbers**









3662 hours valued at \$93,015



e-newsletter

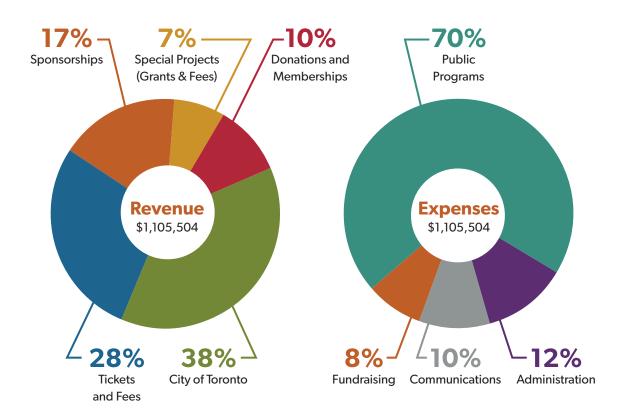


431 Members 25% growth in program





2018 Financial Summary*



^{*}Projected budget as of December 31, 2018. Final 2018 Financial Statements, audited by Welch LLP, will be available at heritagetoronto.org on June 1, 2019.

