



Tours and Events 2024

Become a Community Programs Assistant!

If you have a passion for sharing Toronto's heritage, love engaging with the public, enjoy meeting new people from diverse backgrounds, are a good communicator, and want to learn even more about Toronto, then the volunteer Community Programs Assistant position is for you!

About Heritage Toronto

Heritage Toronto builds a better city by bringing people together to explore Toronto's shared past and peoples' lived experiences. Through our programs, including tours, plaques, the Heritage Toronto Awards, and digital stories and exhibits, we engage the public to reflect on the past—both to make sense of our present and to inform our future.

What does a Community Programs Assistant Do?

Working with staff and other volunteers, our Community Programs Assistants (CPAs) help deliver engaging public programs throughout the city. As a CPA, you will mainly support our walking tours and community events programs from May to October, occasionally assist with special events, and help with the Heritage Toronto Awards in October. We need volunteers to assist with tour and event logistics, participant safety, and creating an overall positive experience for attendees.

What are the benefits to being a Heritage Toronto volunteer?

- Learn about Toronto's diverse heritage
- Early access to Heritage Toronto events
- Expand your network within the heritage and arts/cultural sector
- Meet new people and make connections in your community
- Free, exclusive t-shirt
- Certificate of hours (upon request)

What is the Time Commitment?

The minimum annual time commitment for volunteering is ten hours between May and October. All CPAs must be able to commit to three hours per event.

Is Training Provided?

All new volunteers and those who volunteered prior to 2021 are required to complete online training and an in-person Tours and Events training session on April 20, 2024. A meet-and-greet event with light refreshments will follow the in-person training session and is a great chance to connect with other Heritage Toronto volunteers. Exact times to be confirmed. More information will be provided.

Returning volunteers (those who assisted 2021-2023) only need to complete the online training, but are encouraged to attend our meet-and-greet to connect with other volunteers for the 2024 season.

To apply, please complete and submit the volunteer form on our website.

Heritage Toronto is committed to creating an accessible and inclusive organization. We are committed to providing barrier-free and accessible volunteer and employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require accommodation through any stage of the recruitment process, please contact Heather Kingdon, Operations Coordinator at 416-338-1338 or heather.kingdon@toronto.ca and we will work with you to meet your needs.